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Division of Health Care Policy and Research

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Nancy L. Chang RN, MS, ANP
Asian Network Pacific Home Care & Asian Network Hospice
212 9th Street, Suite 205
Oakland, CA 94607

Dear Ms. Chang,

Thank you for hosting a site visit for the Home Health Pay for Performance Evaluation project. Asian Network Pacific Home Care was selected for a site visit because it was one of three home health agencies (out of 216 home health agencies in the treatment group nationally) who received incentive payments for high performance in all seven outcome categories: Acute Care Hospitalization, Emergent Care, Improvement in Ambulation, Improvement in Bathing, Improvement in Oral Meds, Improvement in Surgical Wounds, and Improvement in Transferring. For two of those outcomes (Acute Care Hospitalization and Improvement in Bathing), Asian Network Pacific was the highest rated agency among all participating treatment agencies in the California region.

The information you shared with us about your administrative and clinical processes will be very important in our evaluation of the Pay for Performance demonstration. We enjoyed our time with you and are very appreciative of your willingness to share your experiences. Best of luck to you in your ongoing participation in the Home Health Pay for Performance Demonstration.

Sincerely,

Eugene J. Nuccio, PhD
Principal Investigator

Angela Richard, MS, RN
Research Associate